Job ownership in action
from Ron Cochran

When occupants of Kildee Hall expressed concern about the ventilation in their building, area mechanic, Larry Hansen listened and responded. He reviewed the situation and determined that over the years, the volume boxes that serve the area had become fouled and plugged by years of dust and dirt, restricting the airflow to the rooms. The restricted air supply caused the air handler cooling units to run extended hours to meet temperature requirements. Larry determined that with additional maintenance, the problem could be corrected. He related the situation and needs to Rick Branson who collaborated with Larry’s action plan and contacted Ron Cochran for direction.

Building repair funds were secured from Lola Van Wyk and the plan was put into action to clean the volume boxes. Rick’s innovative approach resulted in determining that the task could be accomplished by utilizing some of our student labor work force. Larry coordinated the efforts and communicated with the building occupants. The results are increased customer satisfaction with the system performance and energy cost savings.

The students Dave Halverson, Jason Fedders, and Mitch Groff did an excellent job in the cleanup, leaving no mess, and causing very little disruption to the building occupants. They worked so diligently and efficiently that we are able to clean all the boxes in the building for the cost of what was originally estimated to do only one air handler system.

This is an excellent example of a team effort between various entities within our organization and the campus community. Area personnel, building maintenance supervision, facilities management funding personnel, students, and the building occupants all contributed to making this a success. Larry, Rick, Dave, Jason, and Mitch did a great job. We look forward to sharing future successes with all of you!

We received a related thank you note from Don Beitz to Chris Ahoy: “This is to let you know that I appreciate the emphasis that you have placed on cleaning of the velocity control boxes in Kildee Hall. I have never had better air exchange and comfort in my many years being housed in 313 Kildee. Thank you. I know you need to consider all emphases in times of financial constricctions.”
From the desk of Chris Ahoy

To FP&M Staff:

Budget difficulties will continue as the State of Iowa struggles to regain revenues lost and to make an economic turnaround. The good news for this fiscal year is we have survived the budget de-appropriations for FY02 and kept the FP&M organization intact. Even after loosing 14 permanent critical positions, none of the active members of FP&M lost their jobs. The two Customer Relation Specialist (CRS) staff members have been reassigned to projects management and construction management work unit. Lola Van Wyk, previous manager of the CRS, will continue to supervise the work information center, provide special liaison to Knoll, serve as special events coordination, and assist the Maintenance Improvement Committee with building repairs issues.

Though FP&M lost close to $1.5 million from its FY02 operating budget: the reduced budget will be the basis of the FY03 budget. As of May, we were able to make a one-time saving of $1.5 million from energy conservation efforts in FY02, thanks to all the folks from FP&M and the university community that pitched in to help. Congratulations are in order for the following people who assisted in this process:

<table>
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<tr>
<th>University Energy Task Force</th>
<th>FP&amp;M Energy Team</th>
<th>FP&amp;M Staff who helped with Energy Conservation</th>
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<tr>
<td>Ben Allen</td>
<td>Ron Cochran</td>
<td>Keith Allen</td>
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<tr>
<td>Floyd Barwig</td>
<td>Bob Currie</td>
<td>Don Hoffman</td>
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<td>Marilyn Bode</td>
<td>Dave Miller</td>
<td>Chuck Nelson</td>
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<td>Pam Boehm</td>
<td>Clark Thompson</td>
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<td>Teresa Branch</td>
<td>Lynn Seiler</td>
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<td>Cheryl Shreve</td>
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For July 1 pay increases, our Merit staff will receive $0.41/hour, which averages about 3%. They will also receive a 4.5% increase on their anniversary date. The Merit pay system will be converting to a single pay matrix that will include minimums and maximums, but will no longer have defined steps. This conversion will give some individual employees further increases to bring salaries to pay grade minimums.

Average pay increases for our P&S staff is 2.6% for FY03. The provost and vice presidents received a memo outlining how salary increase funds should be used. P&S staff who received satisfactory performance evaluations this spring and summer will receive a minimum salary increase of 0.87 percent (one-third of what is distributed for increases this year).

FP&M is also looking into equity compression as a result of merit increases negotiated with AFSCME by the State. The balance of the monies left will then be equally distributed to all staff across the board.

Christopher K. Ahoy
Associate Vice President for Facilities
Power Plant completes control upgrades
by Roger Bean

This spring the Power Plant staff completed several small upgrade projects that brought more information and control capabilities to the plant operations staff.

The plant operates and maintains three 5,000-ton steam turbine driven chillers that supply chilled water to the campus for air conditioning during the cooling season. During this year’s annual off-season (winter), when these machines are shut down, the plant staff installed new instrumentation on all three chillers that gives the plant operators a real-time window into the chiller processes. This is an area of the plant that had required the operators to gather their information and make control adjustments at the local chiller panels. The new instrumentation allows them to view graphics, trend data, and make control adjustments from the operator consoles in the plant control room as well as the local panels.

The project involved tearing out many of the existing recording and control instruments and replacing them with new devices. The integration of the new instrumentation into the existing control room consoles was done partly by leveraging the OPC functionality of new recorders (see related article on OPC) that were installed in each chiller’s control panel. Dave Sweet and Terry Negri, plant electricians, installed the network cables and hardware. Eric Weber and Mike Cleveland, technicians at the plant, were responsible for the successful completion of this project.

Boiler 3 at the power plant is a 150,000-lb./hr. spreader stoker type of coal fired steam generating unit. It was installed in the early ‘70s and has since been supplying steam for heat, cooling, and power generation to the campus. The controls on this unit were original and were limited as to how well they could control variations in fuel quality, load changes, and emissions.

The control upgrade project involved tearing out the existing devices for the control of fuel and air to the boiler and replacing them with new devices. These included new controllers and final drive elements. The new controllers not only allow the plant boiler operators to view boiler process graphics and trends and make control adjustments from their operator consoles, they are configured with a new control scheme that performs tighter control of fuel and air, making steam generation more efficient.

The control upgrade was successfully completed during a 3-week outage window in May, which was scheduled so plant maintenance personnel could replace the chains on the boiler grate. Boiler 3 is back on-line now and running smoothly. We are in the process of gathering more data, mainly on fuel flow, to try and determine what we suspect is a considerable gain in boiler efficiency. Boiler 4 at the plant, which is similar in size and vintage to Boiler 3, is scheduled for the same upgrade in the fall of this year.

This boiler control upgrade was done utilizing plant personnel also. Dave Sweet and Terry Negri, plant electricians, handled the demo of old equipment, cable, and drives and the connection of some of the new devices. Jim Oberender, plant maintenance, installed the new drives. Larry Eckhart, plant maintenance, installed new process piping. Mike Cleveland and Eric Weber, plant technicians, installed the new controllers and completed the device wiring.

If you have questions about these projects or would like to visit the plant for a tour of the chiller or boiler areas, please contact Roger Bean, Mike McGraw, Mike Cleveland, or Eric Weber.
**OPC means open**

*by Roger Bean*

With all of the acronyms floating around in the technology world, it is hard to keep track of what each one refers to let alone what that reference means. OPC is an acronym that has been used at the power plant for the last few years and to us it means open and cheaper integration. OPC is actually an acronym that incorporates another acronym. It stands for OLE for Process Control. Thankfully, the implementation is simpler than keeping the acronyms straight.

Managed by the OPC Foundation (a non-profit group of representatives from various automation vendors), the existing OPC specification defines a set of standard interfaces based on Microsoft’s 7-year-old object linking and embedding/component object model (OLE/COM) technology. The standard allows totally different automation and control applications, systems, and devices – supplied by different vendors – to work and exchange data with one another.

Before the OPC specification debuted in 1996, every software application developer needed to write a custom interface, or driver, to exchange data with hardware field devices. OPC eliminated that headache by defining a common interface that could be written once, and then easily reused by human-machine interface (HMI), supervisory control and data acquisition (SCADA), and other control systems and applications.

It is important for the plant operators to see valid, real-time data in a manner that allows them to act on what they see without having to switch screens or even consoles to get the whole picture. Many times this data is in the form of a process alarm or a sudden spike in a process trend.

As an example, as part of the chiller upgrade project (see control upgrade article), because the new recorders that we purchased from one vendor had OPC functionality, we could serve up data from them and from the new controllers, which were from a different vendor, to the operator consoles in a seamless manner. This allows the operators a complete view of the chiller from one platform, whether looking at a graphic or trending data, no matter which vendor’s data is being scanned, or on which process network the data resides.

As more and more automation vendors add OPC functionality to their products, we can make purchasing choices based more on cost and features rather than on whose product it is and how we will make it work with our system. This is a good thing for integrators, technicians, and operators as well.

If you have questions about the OPC specification and how it is used for control integration at the power plant, you can contact Roger Bean or Eric Weber at the plant.

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**Report from Postal and Parcel**

*by Carol Eyanson & Jim Ziebold*

Things typically are quieter in Postal and Parcel Services during the summer. We are making due with only three students this summer.

The carriers are doing the usual construction dodging. Ben Treadway seems to have it the worst with the Howe Hall addition. Gravel was laid to make a temporary drive, but Ben still was afraid he might lose his van in the mud. The Design parking lot is done. The Foundation moved to Elwood on June 24 and the Residence department offices moved from Friley to Helser. As the mail distributors would say, normal stuff for the summer, “heat, rain, and mail”.

Postal and Parcel is always looking for more efficient and effective ways to provide services to their campus customers. One such way will be an upgrade to our antiquated postal billing from the present DOS based operating platform to a Windows based product. This upgrade will provide “real time” production information that will be available to Carol Eyanson and JoEtta Green to use in answering customer’s inquiries.

Efforts are underway to investigate a better tracking system for incoming certified and registered mail. A system that makes use of barcodes, and electronically captures department recipient signatures, article numbers, and a certified register receipt system would be a considerable improvement over present methods. An added bonus would be that a new system could eliminate paper. The new system also would allow for real time data for the postal and parcel customers. Stay tuned for more details as a new system is found and developed.
Custodial update
from Paul Haggard & Mark Nelson

Redesign committee
In 1995, a committee of custodians, management, and a consultant developed two new operating procedure documents for self-directed work teams. The documents were called Custodial Re-Design and Custodial Team Boundaries (the second one includes the Starpoint Roles). In early 1996, custodial self-directing teams were formed and implementation began.

Implementation was planned to occur in stages. As the teams learned and moved through the stages, they found ways of operating that were even better than what was planned. They also discovered that parts of the documents might be implemented even though they were good ideas. Self-directed teams are an evolution process so implementing and adapting best practices continues.

One key consideration of the Custodial Re-Design and Boundaries documents was not included; how are these documents to be updated? After input from staff and management, we created a committee (Team) to develop a process that would allow the Custodial Team Design Document to evolve and grow.

The FP&M Custodial Document Committee is comprised of two union members, Terri McKinney and Marcy Roberts, and three management members, Mark Nelson (quality coordinator), Dean Khan (assistant manager of Custodial Services), and Dick Reckseen (facilitator of Custodial Services). Dave Miller (director of Facilities & Utilities) and Deb Ferguson (president of AFSCME Local 870) are acting as the Steering Committee. The Redesign Committee is currently at the midway point of completing their goal.

Team reorganization
With three new buildings opening in 2003, it is time to reevaluate the number of custodial teams and the area of coverage assigned to each team. This redesign will affect all the custodial teams and provide an opportunity to grow and make needed changes. The preliminary work and input from the custodial teams last year will proceed now. Custodial teams are deciding their team representatives and forwarding the names to Mark Nelson by the end of July. We will be discussing how we will staff a proposed 16 teams fairly and provide one or more 7:30 a.m. positions on each team. If you have any input or ideas, please send them to us.

FP&M accounting review
by Don Chrusciel
As of July 2002, FP&M will no longer publish paper billing statements. Our customers are now able to get all pertinent billing information via the FP&M web site. This eliminates the need to generate paper copies and distribute them via campus mail. The web site (www.fpm.iastate.edu) allows campus customers to retrieve billing information at their convenience. The job billing information and utility bills is available via the hotlinks on the homepage, while Postal & Parcel bills are accessible via their web page. (For questions, see Cherie Bohning, Jim Ziebold, or Don Chrusciel.)

FP&M accounting also is exploring the feasibility of archiving our paper documents to CD. The use of this technology will reduce paper storage requirements as well as make the information more readily available. Any workstation in FP&M would be able to read the data directly off the CDs. (For questions, see Holly Stauffer and Lea Bartley.)

Access+ security guidelines
from Sally Houser
Since Web browsers allow users to revisit previously retrieved pages, those who share computers need to take extra precaution to secure their AccessPlus account information. It is very important for you to logout of AccessPlus, clear the browser’s cache, and close your web browser when you are finished using AccessPlus to keep your personal information secure.

Follow these guidelines to keep your PERSONAL INFORMATION secure:
1. Don’t tell anyone your University PIN (four-digit Personal Identification Number).
2. Change your University PIN frequently.
3. Logout of AccessPlus. (Click the Logout link by the A+ logo on any page after logging in.)
4. Clear the browser’s cache (see below).
5. Close the web browser.

Clearing the browser’s cache
Microsoft Internet Explorer versions 5 or 6 for Windows
- Go to the “Tools” menu. Choose “Internet Options...”.
- In the “Temporary Internet files” section in the middle of the options window, use the “Delete Files” button to clear the disk cache.
Pedestrian safety behind road changes
reprinted with permission from Inside Iowa State, July 26, 2002

Work on a section of Wallace Road in the next few weeks will convert vehicle traffic from four lanes to two, with a third, center lane used for left turn lanes and islands. The remaining roadway will be used for right turn lanes and bus stop areas. The part of east campus' Wallace Road to be affected lies between Lincoln Way (Maple-Willow-Larch area) and Union Drive (Hamilton Hall area). The work primarily will be painting and striping on the road surface. Traffic lanes will close temporarily, but planners hope to keep short-term road closures to a minimum.

The change is a response to student's safety concerns at the Maple-Willow-Larch crossing and is intended to improve pedestrian safety, particularly at that location and in front of the Lied Center, according to ISU landscape architect Rick Fox. He said crossing two lanes of traffic is safer than crossing four, especially when a center island provides a "safety zone" for pedestrians.

Traffic analysis, vehicle counts, and recommendations from consultants have determined that the volume of traffic on Wallace Road doesn't require four traffic lanes, Fox said.

While most of the work involves street striping and painting, at the Wallace Road crossing in front of Maple-Willow-Larch, crews will extend the curbs, narrowing the street in that area.

Fox said campus planners would assess the effectiveness of the changes over several years. Permanent, curbed islands may be installed in the future, but no funds have been targeted for that at this time.

The re-striping work is expected to begin the week of July 29. Before it begins, crews will reverse the one-way flow of traffic in Richardson Court. When the work is completed, cars will enter at the north drive to Richardson Court (near Oak and Elm halls) and exit at the south end (near Linden Hall). Again, the change is intended to improve pedestrian safety and avoid the likelihood of vehicles backed up to Lincoln Way when a lead car is waiting to turn left into Richardson Court.

Questions about the road project may be directed to Fox, 4-9612.

Hilton site restoration
from Barb Steiner

For the past year and a half, the outside of Hilton Coliseum has been torn up and without landscaping due to the restroom addition project. This summer, as the project was winding down, we were able to restore the landscaping in the area.

Early last spring, Hank Weuve, running the backhoe, and Larry Osmundson, running the loader, removed the old shrubbery. Dan Ackerman and Terry Ragaller hauled the brush. This summer, Kelly Netcott and Cory Ritland had the challenge of grading the sloped site in preparation for the trees and shrub planting.

With the site prepared, the planting began earlier this summer. Dave Azbill, Matt Buttz, Tony Ferrari, Doug Harjes, Curt Johnson, Ed Johnson, Julie Johnson, Brandon Kadner, Dave McComas, John Moore, Cheryl Robinette, Jeff Schreck, Brad Spahnower, Dave Stephenson, Kelly Van Pelt, Al Webb, Tim Wirth, and many of the summer student workers planted 636 yews on the north side of the building and 565 junipers on the south side. The landscape design called for yews on the north, in hopes that they would tolerate the shade better than the junipers had in the past, while still maintaining the evergreen look. The group also planted trees, including 6 serviceberry and 18 Japanese tree lilacs, to help camouflage the restroom additions.

To finish off the area, over the past few weeks, mulch has been added. Bill Ridnour and Todd Wilson used the boom truck to unload mulch at the top of the sloped area. The final touch, new sod, was installed just in time for the summer graduation ceremony on August 10. Later this fall, we will add some hawthorn trees to the landscape.

Another project Campus Services was involved with this summer was on June 26. While at ISU for their annual camp, 35 4H members helped as part of a service project. The campers broke into two groups and spread mulch at the Lied Recreational/Athletic Facility and at Agronomy Hall. Ed Johnson and Brad Spahnower delivered the mulch to the job sites the day before and provided general supervisor and assistance to the group.

Youth Rules web site

If you have or know working teenagers, you might want to suggest that they check out a new web site by the U.S. Department of Labor (DOL). The site is designed to educate youth, parents, and employees about employment rights and responsibilities. Visit the site at www.youthrules.dol.gov.
**2002 United Way campaign**

*by Gina Holtzbauer*

As the FP&M representative for the university’s United Way Campaign, I hope we can surpass last year’s generous FP&M contribution of $3,800.

By supporting these human services, you make a difference in all of our lives. Your support is vitally important to provide funds for food boxes, shelters, abused children, drug and alcohol related programs, senior citizens, childcare, and other needs. Let’s continue to show that FP&M cares for those in our community with special needs by giving generously.

Contribution envelopes will be distributed in September. As you consider contributing to the United Way of Story County 2002 Campaign, keep the following in mind:

1. All pledges are confidential. Envelopes are not opened until they reach the United Way Headquarters in Ames.
2. You have the option to designate specific agencies. If you wish, you may designate the United Way Chapter in your county of residence. If you don’t live in Story County, please fill in the address as requested.
3. Please return your envelope, even if you choose not to contribute. By doing this, it enables us to keep a count of envelopes to know when we can end the campaign.
4. Pledge cards must be signed to be processed as a payroll deduction.

Please return your envelope no later than Friday, October 4, 2002. Pam Oakland will be collecting the envelopes for the Power Plant, and I will be collecting for the rest of the FP&M staff. There will be a box on my desk designated for United Way envelopes if you choose to drop it off personally. If you have any questions, please feel free to contact me at 4-8079. Thanks for helping us make a difference in our community!

**User group’s evolution**

*by John Hoffman*

In 1991, FP&M started a computer “user group” as an informal means to share, teach, learn, and help each other with many of the computer issues at FP&M. The idea was to provide a time and place for computer users to get together and share computer tips and tricks they had figured out, with members of FP&M’s Computer Support Services (CSS) acting in an advisory role.

As time went on, the group’s monthly meetings evolved into training sessions, with CSS staff members or “power users” giving a demonstration of a computer program (or aspect of one) that we use at FP&M.

Toward the end of 2001, the user group’s officers sent out a survey asking people in FP&M to help determine the future direction of the user group and its meetings. A clear majority said that they would like CSS to take over the leadership of the group. John Hoffman, the current president of the group, formed a team of CSS and Knowledge Management staff to decide how we could use these meetings to provide effective technology training.

According to the survey, the training sessions were the most popular part of the user group meetings, so that’s what the team decided to focus on. They are setting up both general training sessions for all users, and specific training sessions targeted to particular groups. These “technology training” sessions replace the monthly user group meetings. If you still have the recurring monthly meeting on your Outlook calendar, you can remove it. The dates and times of the training sessions will vary.

In making this change, the aim is to address the issue of computer training, a subject that is important to everyone that uses a computer at FP&M.

**Upcoming construction projects** - from Lou Keigley

- **August 2002**
  - Bessey Hall-Replace Roof Sections A-F
  - Lagomarcino Hall-Replace Roof Sections B, D, E, & F
  - Physics Addition-Revise Water Jacket System
  - Physics Hall and Physics Addition-Roof Repairs

- **September 2002**
  - Buchanan Hall Renovation (Bid Package 2)
  - Gilman Hall Systems Upgrade (Ph. 2)
  - North Campus Child Care Facility

- **October 2002**
  - Bessey Hall-Room 517A Remodeling

- **November 2002**
  - Bessey Hall-Elevator Modernization
  - College of Design-Elevator Modernization
  - Curtiss Hall-Elevator Modernization
  - Heady Hall-Elevator Modernization
  - Indoor Multipurpose Use & Training Facility
  - MacKay Hall-Roof Section F Parapet Repairs
  - Town Engineering-Upgrade Building Ventilation System

If you have any questions about the projects listed above or any of the other construction progressing on campus, call Facilities Planning and Management, Construction Services at 294-0563.
Let the games begin

Whether it is gold, silver, or bronze – everyone is a winner if they participated in the 16th Annual Summer Iowa Games July 12-14 and Midnight Madness on July 13. If you don’t believe it, read the testimonials from the many FP&M employees and their families who were involved. We extend our congratulations to all participants and our thanks to all who volunteered.

Roger Bean provided the following summary of his families experience at the Iowa Games: The opening ceremonies, as always, were very impressive to me. The speakers, including U.S. soccer standout Michelle Akers the keynote speaker, were very good. A young girl from Creston sang “God Bless America” and she was great. I didn’t catch the name but I’m sure we’ll hear more from her in the future. Every year they give an award in memory of Brian Pearson and this is always a moving moment. The fireworks after the torch lighting were excellent. People who may be somewhat cynical about young people, Iowa, Ames, recreation opportunities, etc., should plan to attend the ceremonies every year. In my opinion, the games are a great asset to Ames.

Bob Currie says from a parent’s standpoint, the Iowa Games adventure is a wonderful way to expose youngsters to well organized competition and is an excellent opportunity for valuable social interaction with folks inside and outside of the Ames community.

Bob’s sister, Darla Finke had the following comments about their families Iowa Games experience: My son, Mitchel, was a first time participant …My brother and his wife encouraged him to play. Being from Columbus Junction, we had not been exposed to this type of event. This was a great opportunity for my son to play outside of his local area in a tournament, meet new people, and be in an organized event that goes way beyond just a golf tournament for youngsters…. He is especially fond of the Cyclones and has his sights to attend college at Iowa State….What an experience this young son of mine has had and next year his younger brother, Chase (5) will be competing in his age group! What an experience and a memorable moment. Thank you for allowing such a great organized event to take place in such a fashion that all ages can enjoy/compete--- they will be back next year and with a little advertisement in our area, we hope to get more youngsters to compete and have fun in next years’ Iowa Games. Thank you.

Joyce Bricker competed in the Triathlon, held at Don Williams Lake. The triathlon is a ¼-mile swim, followed by a 13-mile bike race, and a 3.2-mile run. Joyce says she was really nervous (terrified). She’d never done this type of event, she doesn’t run well, and swimming in a lake with 130 other people is different from the pool. What if the bike broke?

Her goal was to finish, even if she was last, even if she had to walk. In the end, she didn’t walk and she wasn’t last. She explained the feeling of RUNNING across the finish line as amazing; that there were people behind her was even more amazing. The sounds of the people cheering gave her the feeling that she CAN accomplish anything. When they posted the results, she discovered that she had placed third and received a Bronze Medal. She never had gotten a medal for any competition in her life. She said she is unable to describe that feeling.

For the third year, Karen Server has volunteered at the information booth. This year she was out at the Hunziker Sports Complex, which had the 11 & under soccer and baseball. The weather was great this year and Karen says that it is always fulfilling to assist in such an event.

Gene Richardson volunteered as a medic on Saturday and Sunday for flag football and adult soccer. On the following Saturday, July 20, Gene participated in the Iowa Games billiards competition, finishing in the top 10.

Tess Balsley served as Golf Commissioner, administering both the adult divisions here at Veenker, and the divisions of golf played at Homewood. Both events were on Saturday. Below is a list of other golf staff members who worked and which event for which they assisted:

- Chris Seaboch- Veenker
- Kyle Pieper- Homewood Co-director
- Brett Hensom- Homewood Co-director
- Katie Friedman- Veenker

Cindy Howe entered two racquetball events. In the mixed A/B doubles, she and her brother Greg Wierson won the consolation and got a Bronze Medal. Cindy entered the women’s A/B doubles with a friend from Clear Lake, Deb Bliesmer. They placed third for another Bronze Medal. Cindy’s daughter Sophie entered two swimming events, the 100 freestyle for 9 and 10 year olds, and a medley relay. She won a Silver Medal in the medley relay.
**Iowa Games continued**

**Bart Dobson** and his daughter Joey ran in the Midnight Madness 5K. Bart says his daughter’s results were good, while his results were lousy!

**Steve Prater** reported that he ran the Midnight Madness 10K, that he didn’t die, and he finished upright. His goal was to finish in under an hour and he easily made that goal with maybe 3 or 4 minutes to spare. Steve has run the 5K in the past and bicycled. It’s a wonderful time. This year was even more wonderful because of the cool, dry weather.

**Roger Bean**’s daughter Jennifer, age 15, participated in the 16/under soccer division for Ames. Their team won a Gold Medal. They tied Davenport on Friday and won games against Cedar Rapids and Marion on Saturday. She also is a member of the Ames High drill team, which performed during the opening ceremonies Friday night.

**Tim Koch**’s wife, Connie was a volunteer youth swimming timer and his daughter, Stephanie participated in Youth Swimming (11-12 year old). Stephanie competed in the following events:

- 200 Yard Freestyle Relay - Gold Medal
- 50 Yard Freestyle
- 50 Yard Backstroke
- 100 Yard Freestyle
- 200 Yard Medley Relay

This was Stephanie’s first year competing in the Iowa Games, and Tim reports that she is looking forward to competing again in the years to come.

**Ken Soll**’s daughter Kelli played for the Nevada Twisters 13/under soccer team. They won the Gold medal by defeating Denison, Marion, Newton, and Iowa City by a score of 17-0.

**Sherri Paul** and her husband Steve helped at the finish line of Midnight Madness.

**Cindy Stigler** and her son Joe were corner guards at Midnight Madness. Their duties were to make sure traffic didn't go into the path of the runners and to direct runners, if needed where to go on the route.

**Bob Currie**’s son Nolan and nephew Mitch Finke from Columbus Junction competed in the Junior Golf at Homewood Golf Course. Nolan, age 13, tied for third place to receive a Bronze Medal. Mitch, age 13, tied for first place to receive a Gold Medal. This was Nolan’s third year to participate in Iowa Games, previous years with select soccer club. Always a great time, and the boys are looking forward to next year and stepping up to Veenker Memorial Golf Course. This was Mitch’s first time to participate in Iowa Games. He has a great experience and is interested in the trap shoot competition next year.

**Bruce Bonestroo**’s son, Matt, age 9, competed in soccer and won a Silver Medal. His daughter, Hannah, age 7, competed in swimming and won a Silver Medal and a Bronze Medal.

**Gene Lund**’s daughter-in-law, Jenifer Lund and her father played in the mixed doubles tennis. They played on the courts on the south side of Forker building, placing third for a Bronze Medal.

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**FP&M/Stores cookout is a huge success**

On Friday, July 19, 2002, in an effort to show gratitude to all staff members for their hard work all year long, FP&M hosted an appreciation luncheon. The Story County Pork Producers were hired to cook over 500 pork burgers for FP&M and Central/Material Stores employees. By all accounts, the event sponsored by the FP&M Vending Fund, was a huge success. Along with the pork burgers, employees were treated to baked beans, chips, brownies, and pop. The picnic took place in and around the “green” utilities tent located north of the Power Plant. Picnic tables, borrowed from the Athletic department, provided plenty of seating inside and outside the tent. While the morning’s rainy weather made the planning committee a bit nervous, the overcast day helped (some) to diminish the heat and humidity! See a thank you to all who helped and a list of the planning committee members on page 14. Be sure to visit our internal web page for more cookout pictures!
Letters of Appreciation

From Geery Howe to Chris Ahoy: “I was very moved last night when I returned to my office...to read your letter and to receive the certificate of appreciation. Thank you. I am honored to have played a part in such important work...As I review the evolution of FP&M from 1997 to 2002, I am reminded of a comment by Jim Beaubien: ‘Leadership is not a position. It’s a relationship, grounded in trust, demonstrated in action, quantified by results, and relationships.’ Thank you for including me in such meaningful work. With the foundation of Phase One, I know the work of Phase Two will be a productive journey. Again, thank you for your kind words of support and for the certificate of appreciation. I am pleased to have been of service.”

From Peter Dove to Chris Ahoy: “Thank you so very much for sharing me with your people. They are a great group and I enjoyed my time with all of you. You are doing a great job and I am proud of you for showing the passion you do for your work. I will get back in touch soon concerning possible next steps with Shared Values. Have a great year.”

From Pam Hinderaker to Bob Currie: “I made a large oversight by not mentioning Jackie Tegland for her help in the preparation of our Baker Council presentation. I truly must apologize for this. She is certainly most valuable and we appreciate her work very much.”

From Jeff Witt to Royce Bohning, Bill Kalsem, Fred Bradner, Rick Pervier, Bob Niehoff, Tony Selch, and Roger Bean: “I am writing to thank you for your efforts as part of the Planning Team for the recently completed 2002-07 Utilities Strategic Plan. Through your efforts and leadership, the plan was completed by a large group of utility employees. I am very pleased with the results and work has already begun on some of the identified action items. You have put quite a challenge before us and we look forward to accomplishing as many of the goals as possible. Accomplishing these goals will improve our organization immensely. Thanks again for your efforts.”

From Jeff Witt to Bob Burgher, Randy Larabee, Mike Mayfield, Roger Mouchka, Pam Oakland, Dave Ballard, Mike Mccraw, Doug Mullen, Rick Terrones, Jim Oberender, Marc Burg, Betty Eckroad, Jason McCormick, Dave Miller, Gordon Woods, Steve Doran, Jerry Garcia, Gene Lund, Clark Thompson, and Eric Weber: “I am writing to thank you for your participation on one of the Focus Groups for the recently completed 2002-07 Utilities Strategic Plan. I am very pleased with the results and work has already begun on some of the identified action items. You all provided a lot of insight as to the needs for the Utility in the future. You have put quite a challenge before us and we look forward to accomplishing as many of the goals as possible. Accomplishing these goals will improve our organization immensely. Thanks again for your efforts.”

From Michele Conlon to Dennis Erickson: “A huge Cyclone Thank You for power washing the tennis courts twice this spring. What a treat it is to have someone go the extra mile without even being asked. I realize you have many responsibilities around campus, so we are grateful for your work. Please thank your staff for their time as well [Matt Buttz, Marc Ploessl, Cory Ritland, and Dan Stephenson].”

From Alan Bigger to Chris Ahoy: “We enjoyed having Mark Nelson at the Big Ten Trainers’ Consortium and his presentation was very well received. He is a credit to your institution and speaks highly of you to his peers about how you support all the efforts of your operation at ISU. Thank you for sharing him with us!”

From Russ Mullen and the Agronomy 114 Teaching Staff to Robert Patterson: “We wanted to express our appreciation for the excellent work you have done for us in room G525 Agronomy Hall. As you know, this room is a high traffic area for our undergraduate students and the carpet was dirty and showed many stains. However, you removed the stains cleaned to a level we thought not possible. W really appreciate your extra effort. Thank you very much.”
Letters of Appreciation continued

From Mike Pickell to Ron Cochran: “I wanted to let everyone know that system modifications of systems A and B [LIDIF] are complete, all eight compressors are back on line. I do anticipate minor adjustments such as refrigerant and expansion valves on the next warm days, other than that we’ll see what develops. Thank you all for your cooperation and patience!”

From Rick Branson to Brian Baker and Noel Shepley: “Just a note to tell you thanks for the effort you put in Beyer Hall last Friday. You took the time to plan out the work and stage the materials in advance of starting the job. This extra effort caused minimal disruption of services to the department. It would have been easy to say ‘Hey it’s Friday, why don’t we just shut it down and do it Monday.’ Thanks for stepping up to the plate and saying ‘We can get this done today’. Thanks for a job well done!”

From Karen Kellogg to Dennis Erickson, Les Lawson, and Barb Steiner: “The grounds at Frederiksen Court looked very nice for the naming ceremony. The garbage was removed from all the dumpster areas by the fences, the grass looked great and the yard trash was picked up. Your attention to detail was much appreciated. Thanks so much for helping us make the day a success!” [Staff who helped: Cindy Azbill, Matt Freer, Ed Johnson, Ryan Kamps, John Moore, Marc Ploessl, Cheryl Robinette, and Bob Sailer]

From Randy Alexander to Dennis Erickson, Les Lawson, and Barb Steiner: “I want to add my thanks to Karen’s. Everything was spotless and I know that did not happen by accident. Thank you for your attention to detail on this very important, and public day for our department.”

From Mark G. Nelson (Ames Lab) to Bill Holt: “Just a short note to express my sincere appreciation for a job well done. Thank you for all your help investigating and confirming what we needed to upgrade the security at VRAC in Howe Hall. It was a pleasure to work with you and although all of FP&M does a good job with customer service I would have to say that you do an exceptional job at customer service. Thanks again!”

From Carol Ziel to Sherri Paul: “Our lock was fixed today! I really appreciate the rapid response. Please let your department guy know [Steve Pecenka]. Thanks!”

From Kent Berns to Dennis Erickson: “Thanks for performing the payloader work at the compost pad. The operator [Dan Ackerman] was very skilled in running it and I thought he did a good job without tearing up the pad any. The decision to use the payloader in the future will be at the discretion of the dairy. I will recommend that they continue to hire your payloader. Thanks.”

From Martha Isaacson to Custodial Team 03: “I recently visited some other university campus’s and came home with a real appreciation for the good work that you do in Agronomy Hall. It is so pleasant to come to work in our building because you do such a nice job. Thank you! Thanks also to Robert Patterson for turning in the wallet with more than $100 cash! We have not yet reached the gentleman who owns the wallet but I’m sure he will be very, very appreciative!”

From Rick Scheuermann and Larry Smith (132nd Iowa Air National Guard) to Tess Balsley: “Thanks for a great outing, we need you to order all of our golfing weather for us. Everyone had nothing but praise for your staff and the condition of the course, thanks again for a wonderful day. We will more then likely look into booking with you again for next year, 2003, if you will have us back? Thanks again.”

From Deb Owens via Mike Harvey to Les Lawson: “We very much appreciate how helpful everyone from your department was—we know you were all busy and yet, our needs were met so quickly and without any fuss. It was very nice!”

From Mike Harvey: “Thanks to each of you [Cindy Azbill, Joe Bright, Cheryl Robinette, and Dan Thomas] for the special assistance with this event [dog show] to make it a great success.”

From Rhonda Fiscus to Jim Ziebold: “I wanted to send you an email regarding the great customer service the Telecommunications Office received from Carol Eyanson today. She was very courteous and helpful. We appreciate her efforts helping our office with a mail service order.”

From Brett Kramer to Sue Mallas: “I just wanted to say ‘thanks’ for all that you did for me in taking care of our tent needs on the north lawn of Curtiss last week. I know that it was somewhat confusing and I wasn’t very clear – but you took care of us anyway. I am truly grateful for your helpfulness and you positive spirit.”
Letters of Appreciation continued

From Jim Pease to Cathy Brown: “With the excellent cooperation of Dennis Erickson and his staff (Facilities Planning & Management), Kent Berns (ISU Research Farms), and U.S. Fish and Wildlife Service Private Lands Program director Jim Munson, the prairie is almost a reality! Dennis’ folks have done a great job of chipping the piles of trees we created and mowing the area prior to planting…You add all this to the over 450 hours of volunteer effort put in and it’s easy to see that this is a tremendous example of a truly cooperative effort! Thanks to all that have contributed to this project [Matt Buttz, Jim Callahan, Curt Johnson, Ed Johnson, John Moore, Jim Orsack, Jim Schleier, Jeff Schreck, Brad Spainhower, and Dan Stephenson] Next year, we’ll work on increasing the diversity of plants in the area and expanding the planting…Hope your summer’s full and productive!”

From Srdija Jeftinija to Paul Haggard: “I wanted to express my appreciation of the cleaning service in the last year. The floors are clean and shiny, and garbage is taken away very regularly, and as a whole, the entire lab and office space has an air of cleanliness. I wish to commend Marian Lebo on her excellent work in keeping our work area as clean as it is…I hope that you will be able to recognize the excellent work done by Marian.”

From Pam Reinig to Bob Currie: “I wanted to let someone know what a terrific job is done by the custodians assigned to Marston Hall [Jean Toni Ridgeway and Deanna Hesson]. I know this is a difficult building to maintain—it’s old, it’s multi-use, and it gets lots of traffic. However, our crew (especially Toni) does an impressive job of making this old building look every bit as good as our newest building, Howe Hall. In addition to hard-working, our custodial crew is friendly and responsive. I hope you have a way of recognizing their efforts. If I have directed my e-mail to the wrong person, please send this to someone who can recognize the efforts of this extraordinary team.”

From Rick Branson to Julie Randall: “Thanks for helping us out with this item on such short notice. I know that you are very busy and all of these rush orders just adds to your already busy schedule. Your dedication to your job is another example of what being world class is all about!”

From Vern Hawkins to Ken Soll: “I just want to thank you for your quick administrative help and Mark Mather for his quick (and outstanding) work in painting the eastern portion of 100 Alumni Hall in May. Not only was the project scheduled and completed quickly, but it presented no inconvenience to our staff and was done at a substantially lower cost than was originally estimated. It’s truly a pleasure to work with a staff that takes so much pride in its work.”

From Karen Larson to Dennis Erickson, Lola Van Wyk, and all of FP&M: “To everyone: Great job the last night of the IPVS! What a great night! The weather was great! Food was great! Service was great! Food Stores was great! Grounds were beautiful! Electrical-utilities-campanile was great! Cart cover idea--worked out great! Please take turns patting everyone on the back! As far as I know this is the largest sit-down served dinner that has been held on campus! A GIGANTIC THANK-YOU to everyone! Thanks!” [Special recognition goes to Kerry Dixon, Tony Selch, Arzy Clapp, David Donnelly, David Sweet, Bernie Schmidt, Roger Mouchka, and Terry Negri]

An additional thank you from Department of Residence Dining Services & Catering that was accompanied brownies for the whole department: “Thank you! Thank you! Thank you! Seems a small thing to say for all that you do. But we do appreciate EVERYTHING not only with our recent BIG event, but all year through! THANK YOU!”

From Deborah A. Morris to Custodial Team 09: “Yesterday, June 17th at 1:50 I was setting up 205 Carver for our parent coffee for Orientation. The room…smelled of soured orange juice, which was still in the trash from Saturday. The floors had not been swept, the tables were filthy, and the trashcans were full. I called the custodial phone number for Carver and luckily, Terry Wierson answered. Terry and Wanda Martin came to our rescue, they had the room cleaned, vacuumed, and straightened before our parent coffee began. I wanted to commend these two for staying and helping our office out. What an impression we would have made to take parents into a room that smelled of soured orange juice and dirt while we tried to sell them on Iowa State and the College of Business. Terry and Wanda are always helpful and willing when asked to do something for our office. I just wanted to let their team members and their superiors know these two people are very appreciated by the staff of 204 Carver.”
Letters of Appreciation continued

From the ADP Center Staff to Curt Johnson: “We at the ADP Center would like to thank you for coming over on Monday, June 24, to take care of the bat that had found its way into our building. We know that is probably not something that you have to deal with on an everyday basis, but we appreciated your fast response and calm behavior. We have attached some pictures for you to see! Thank you.”

From Ed Banach to Tess Balsley and John Newton: “I want you to know how great I think you guys are and what wonderful jobs you guys are doing keeping Veenker in great shape. I really enjoyed playing the course this morning. I realize that given golf’s popularity, many new courses are being constructed around the area but I believe Veenker is a great course and the best in the area. Thank you both for your hard work and keep it up.”

From Dennis Engholm to Ken Soll: “Thanks to you and your crew [Adam Bosman, Dave Boster, Bob Farnham, Tim Fay, Jason Laszak, Tim Lodestein, Mark Mather, and Hugh Weigel] for a great job! We’ve had many people already tell us how nice the room [Durham 81] looks.”

From Margie Tabor to Ron Cochran: “Thanks so much to you and your crew [Rick Branson, Dennis Elliott, and John Jones] for helping out so quickly this morning with the International Education Services move. I really appreciate your willingness to help in a pinch and the clients appreciated it as well. I’m just sorry we added one more thing to your list this morning! Thanks again.”

From Karen Lind to Bob Hutchison and Lloyd Rasmussen: “My thanks both of you for your prompt response on getting my light fixed last Wednesday. Thank You!”

From Carole Custer to Chris Ahoy: “I just wanted to let you know what a great job Gary Birkestrand and his staff [Bob Farnham, Tim Fay, and Mark Mather] did for us in a unique banner-hanging project in Alumni Hall. The three banners were designed using consistent images we use on a variety of university materials - on walls of university offices, on parking signs, on promotional printed materials, etc. Admissions wanted the banners to hang high in the atrium of the building, and Gary and his staff designed the hangers and worked with us to install the three banners in the best places possible to maximize their impact with visitors to the building. I know what a crush of projects there can be at fiscal year end, but Gary and his staff were prompt and had design solutions worked out in a matter of only several weeks. In fact, they were ready to install them a couple of days earlier than when we could get schedules arranged to help pick the exact locations! Again, thanks - from some satisfied customers in university marketing and enrollment services/admissions.”

From James McCormick to Jane Abell: “In this time of custodial staff turnover and reassignment, I would like to commend Jerri Wilson on the quality of her work. She is very dedicated to keeping high standards of custodial service for Ross Hall. Jerri maintains an exemplary level of cleanliness in the restroom facilities, the hallways and the offices—which is very important to the staff and faculty members. She is very pleasant, courteous worker with a ready smile and the entire faculty and staff give high praise for her work and Jerri as an individual. She is always willing to handle any task or job if it is within her abilities, and if not, she will seek the needed assistance to get the job done. Even when some request is not within her work area, she is always willing to forward the information to the correct person and get back to us to let us know our request has been noted. The department appreciates Jerri’s dedication and skill in keeping our work area and Ross Hall a pleasant and clean place to work.”

From Chris Ahoy to Dave Ballard: “Congratulations on receiving Certificate of Appreciation from Story County Emergency Management. You have put FP&M on the map again once more with your training manuals. I look forward to your IRPE work and putting us nearer to our goal of world-class operation.”
Letters of Appreciation continued
From the 2002 FP&M/Central Stores Cookout Committee (Gloria Erickson, Bruce Fisher, Doug Harjes, Gina Holtzbauer, Sally House, Tim Koch, Kris Pruismann, Ken Schmidt, and Brandi Sorem) to those who helped with the July 19 Cookout: “We would like to extend our thanks to each of you for your help and support of the 2002 FP&M/Central Stores Cookout. We believe the cookout was a huge success, in part because of your help. Even though it was a hot and humid day, everyone seemed to enjoy the food and the camaraderie. Perhaps this can become an annual event! Please let us know if we forgot to include anyone in the list below:

- **Chris Ahoy and the directors** for their encouragement and support
- **Jeff Witt** for the use of the Utilities storage tent and the fresh layer of gravel
- **Utilities Bill Kalsem and Frank Perkovich** for preparing the tent and surrounding area
- **Larry Osmundson and Hank Weuve** for laying the new gravel in the tent
- **Jim Callahan, Virgil Erbe, Brad Jepson, Brandon Kadner, Jason Pecsi, and Jim Schleier** for mowing, pruning, and general cleaning of the area
- **Dick Doyle and Mike Andresen** (Athletic Department) for use of the picnic tables
- **Abby Thompson** for help with delivery/return of the picnic tables, trash barrels, and other general help the day of the cookout
- **Lana Hood** for helping find refrigerator space for the pop
- **Central Stores (Norm Hill & Trevor Howe)** for providing the paper goods
- **Tess Balsley & John Newton** for providing ice
- **ISU Trainers at Beyer** for providing ice
- **Gary Birkestrand and the carpenter shop** for the use of their fans
- **Jenni Nowack** for taking pictures
- **Bart Dobson** for retrieving additional paper goods
- **Lou Keigley and Missy Murphy** for helping with clean-up
- **Scott Hall** for picking up the trash
- **Brad Webster** for helping load and return the fans, etc.
- **Tim Leister and Dave Ballard** for helping load supplies in and out of the building”

Other Recognition

**Distribution staff receive IDNR certification**
The ISU domestic water distribution system is a permitted public water system. This permit is issued from the Iowa Department of Natural Resources under the guidelines of the U.S. Environment Protection Agency. The permit indicates the procedures and policies that ISU needs to follow while modifying, testing, and operating the system. New regulations require that a water distribution staff member become certified as a potable water distribution operator. This requires a significant amount of studying followed by a written test taken at the Iowa Department of Natural Resources. Last winter, the Utilities Mechanical Distribution staff meet on a regular basis to study each of the numerous topics. In addition to studying as a group, individuals studied on their own at home. **Marc Burg, Dave Chenevert, Carrol Lind, and Jim Wells** have all taken the test and received their certification. They will continue to take continuing education units to maintain their license.

**Callahan in the news**
Congratulations to **Jim Callahan**, arborist with Campus Services who was featured in the July 26, 2002 issue of *Inside Iowa State*. To read the full story, follow this web site link: www.iastate.edu/Inside/2002/0726/arbor.shtml

**Ballard receives emergency management certificate of appreciation**
In April, **Dave Ballard**, safety program coordinator, received a certificate of appreciation from the Story County Emergency Management. The certificate was for his “time and incredible talents on our City Emergency Action Plan Prototype”.

**Ahoy presents at Chamber’s Quality Forum**
On May 16, **Chris Ahoy**, associate vice president for facilities, and Roger Drapal, 3M were the featured presenters at the May Quality Forum. Their topic was “Six Sigma Overview: Theory and Practice”. Six Sigma is a results-oriented, project-focused, process management approach to quality that can be used by any business. The technology was developed by Motorola in 1985 to measure defect rates.
Other recognition continued

Nelson presents at trainers conference

At the Big Ten and Friends Trainers Conference held April 17-18, 2002 at the University of Notre Dame, Mark Nelson presented a session on Empowered Teamwork to 50 training coordinators and managers.

Many times examples relating to sports are used when discussing effective teams. Talking teamwork using sports as an example is very common. But in sports, most of the time, there are winners and losers. This year’s Baseball All-star game was a unique exception when the game was called a tie in the 11th inning near midnight.

Mark used music and audience participation to demonstrate how an orchestra or band is a team. A musical group must work together in balance with a common goal. At times different people will perform their special gifts in the form of a solo and then become part of the whole team again. In music, there are no winners or losers. An exception maybe if the music is really bad.

In the work place, we all have our special gifts that we use and may take the lead in a situation. In a charter team meeting last month a person took the lead in organizing and planning the next steps. Every person in the room could have done these things but not as effectively. The person who took the lead is very gifted and experienced in planning. In an easy, natural, and understanding way, this person took lead and guided the team through the next stage.

Mark encourages individuals to develop their special talents and gifts. Then use them at the right time while being a team player.

Byerly named to Iowa Commemorative Quarter Committee

On June 20, Governor Vilsack announced the members of the Iowa Commemorative Quarter Committee, including John Byerly, architect with FP&M Design Services.

The Committee will select up to five ideas for the Iowa Commemorative Quarter, and present its recommendations to Governor Vilsack by August 25. The Governor will then give final approval and submit the designs for consideration to the U.S. Mint by August 27. The U.S. Mint will determine which coin designs are suitable for minting, and the Governor will then make the final choice from among the designs approved by the Mint. Iowa’s quarter will be minted in December 2004.

“People all over Iowa are excited to see what images will represent our state, and I’m pleased with the people appointed to this committee,” said Governor Vilsack. “We have a student, a teacher, an artist, two coin experts, and eight other citizens from all over the state. I’m confident that this committee will present a good selection of choices that will embody the interests and spirit of Iowa.”

Ahoy receives Pacesetter Award

Christopher Ahoy, associate vice president for facilities, has received the Pacesetter Award from the Association of Higher Education Facilities Officers (APPA). The award is designed to encourage further participation in APPA among those who have already made significant contributions at their regions or chapters. Chris will receive his award on July 23 while attending the APPA Educational Facilities Leadership Forum in Phoenix, Arizona.

Editor’s Note: We are always looking for ways to recognize employee accomplishments and special recognition. Please share this type of information, about yourself or others, so we can include it in the next issue of Facilities News. This can include certifications, graduations, awards, and other similar types of recognition.

Thank you,
Gloria Erickson

ISU to host MAPPA 2002

September 29 through October 2, 2002, The Hotel at Gateway Center will be filled with facilities management professionals from a seven state area (Illinois, Indiana, Iowa, Ohio, Michigan, Minnesota, and Wisconsin) when FP&M serves as host for MAPPA’s Educational Conference and Annual Meeting. The theme for this year’s conference is “Planning for Excellence in Uncertain Times.” The conference will include an optional golf outing at Veenker, a 50-vendor tradeshow, keynote address by Deadra Stanton (“Don’t Shoot Skinny Rabbits”), educational sessions and exchanges, a ride on the Boone & Scenic Valley Railroad, a tour of campus, and activities/tours for spouse. Including vendors, we are expecting 200 attendees. Chris Ahoy, Bob Currie, Gloria Erickson, Gina Holtzbauer, and Dave Miller are on the planning committee. We anticipate enlisting help from others within FP&M, so be watching for more information. For complete details about the conference, see the conference web site at www.fpm.iastate.edu/mappa2002/.

(Special note to Gary Biehl: DE hopes to see you during the MAPPA conference.)
Class of 2002
We extend our congratulations to the sons and daughters of FP&M staff who recently graduated from high school or college. Along with their name, parent’s name, and school, we have included information about their post-graduation plans.

College Graduates

Amy Anderson
Daughter of Cindy & Michael Sparks
Ellsworth Community College
Associates Arts Degree
Plans to attend Florida College of Health for Therapeutic Massage

Matthew Miller
Son of Dave & Laura Miller
Iowa State University - Honors program with an English Major & Art History, Environmental Ecology minors
Will continue graduate study at George Mason University in Fairfax, Virginia

Marissa Eyanson
Daughter of Carol & Jim Eyanson
Des Moines Area Community College with an AS in Liberal Arts
Transferring to Iowa State this fall majoring in Psychology or Art Therapy

High School Graduates

Casey Brown
Son of Cathy & Leroy Brown
Ames High School
Plans to attend Iowa State University

Andrew Mills
Son of Thomas & Carol Mills
Nevada High School
Plans to attend Des Moines Area Community College/Ankeny

Matt Brown
Son of John & Connie Brown
Boone High School
Plans to attend Des Moines Area Community College/Boone (2 years); then Iowa State University majoring in Ag Business

Alex Morton
Son of Dean & Cynthia Morton
Des Moines Roosevelt High School
Plans to attend University of Iowa - Accounting

Matthew Chrusciel
Son of Don & Carolyn Chrusciel
Ames High School
Plans to explore skilled trades

Amy Niehoff
Daughter of Bob & Susan Niehoff
Ballard High School
Plans to attend Iowa State University - College of Business
Frank Richardson
Son of Gene & Shari Richardson
Colo-NESCO High School
Has joined the United States Marine Corps

Logan Schleier
Son of Jim & Amy Schleier
Boone High School
Plans to attend Iowa State University - Architecture

Laura Tabor
Daughter of Margie & Denny Tabor
West Des Moines Valley High School
Plans to attend Truman State University - Elementary Education

Megan Thompson
Daughter of Clark & Julie Thompson
Roland-Story High School
Plans to attend Luther College - Nursing

Joe Walton
Son of Dewey & Marlene Walton
Gilbert High School
Plans to attend Des Moines Area Community College/Boone - Computer Science

Katie Weigel
Daughter of Hugh & Donna Weigel
Roland-Story High School
Plans to attend University of Iowa - Spanish & Russian (plus undecided)

Other Graduates

Kayli Elsberry
Granddaughter of Judy Elsberry
Small Miracles Preschool - Boone
Plans to continue her education at United Community School as a kindergartener

New Employees

☆ Chris Seaboch joined the staff at Veenker Memorial Golf Course on April 15 as assistant golf professional. Chris is from Ames and previously worked at Briarwood Golf Course.

☆ Tracy Bloomquist joined Custodial Services Team 3 on July 29 as a custodian I. Tracy and her husband Phil, and daughters Nicole, Melanie, and Tiffany live in Boone. Before starting at ISU, Tracy worked at American Packaging. Tracy’s outside interests include remodeling their house and spending time with the kids.

Upcoming Retirements

☆ John Noble/Design Service – October
☆ Hank Weave/Campus Services – January

Watch for posters with additional information about upcoming receptions.
Retirements/Farewells

A going away reception was held in the electrical/mechanical shop on August 1, 2002 for Larry Ragee. His wife, Sherry, attended with him. Larry has been employed at FP&M since 1977, first as a shop utility worker, then as a carpenter, and since 1982 as an area mechanic. He was presented a plaque, some new golf balls (he said he’s never played with new golf balls before), some golf tees, and some cash. He and his wife are moving to Arizona to be with family. His father, daughter, son-in-law, and grandkids live there. Their hope is that the grandkids will be spending a lot of time with them. Their new home has a swimming pool that they can’t wait to try out with the grandkids.

We wish Larry the best of luck in his new adventure, but really hate to see him go. A lot of us will miss him being on campus, not only as a coworker, but also as a friend.

News from retirees

From George Webb: “Yes, I still enjoy the newsletter, even though I recognize fewer and fewer names. It’s been 20 years since I retired… I came close to young Paul Larson three times in 2000, but the good Lord said, ‘not yet’, and I agreed. This place is something like Northcrest. We have what they call lifetime care so this should be our last place. I call it ‘God’s waiting room’. We had hoped to make one more trip to the Midwest, but the tired old body says that isn’t a good idea…. There is a lot of history here [Newport News, VA]. In 2007, Jamestown settlement will celebrate its 400 anniversary. So if the facilities and management people can see fit to send the newsletter, I will continue to enjoy it. Say hello to the wild bunch. Love, George Webb”

From Bob Miller: Sounds like Bob and Georgia Miller are keeping busy in retirement. They celebrated their 50th wedding anniversary on May 14 and had several family weddings including a granddaughter in May, granddaughter in June, and another granddaughter in July. In early September, they are going camping along Lake Shore Drive in Duluth, Minnesota. Later in September, they are going on a bus trip that includes a visit to Mackinac Island, Michigan and a train ride into Canada. Georgia also finds time to volunteer at the hospital and Bob continues to work part time at O’Riley Auto. Bob said they had a busy year, but a blessed one. As a P.S., Bob said they frequently enjoy seeing their almost 2-year-old GREAT grandson.

Facilities News Contributors/Staff

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Memorial Tributes

Bob Walker – April 15, 2002 – Retiree from Construction Inspection
Arlene Kuklok – April 23, 2002 – Mike Schmidt’s mother & Jeff Schreck’s mother-in-law
Obed Hanson – April 26, 2002 – Retiree from Mechanical Shop
Edwin Webster – May 19, 2002 – Brad Webster’s father
William Sheldahl – July 5, 2002 – Retiree from Custodial Services
Jim Mikesell – July 12, 2002 – Retiree from Carpenter Shop

Our thoughts and prayers go out to their family and friends.

(Please notify Gloria Erickson if you would like a memorial notation included in the next issue of Facilities News.)